hoopla™ FAQ:

What is hoopla?

Hoopla is a digital media service that enables you to borrow a great selection of movies, television shows, educational/instructional videos, documentaries, music, ebooks, comic books, and audiobooks via your browser, smartphone or tablet (iOS 6 and via select Android devices).

Hoopla digital has a simple sign-up and attractive, easy-to-use interface, so it's easy to get to your listening and viewing experience. There's also no waiting to borrow popular movies, TV shows, albums, ebooks or audiobooks, and hoopla digital's automatic return feature eliminates late fees.

Do I need to be connected to the internet?

Yes, to access hoopla and to stream the content over Wi-Fi, 3G and/or 4G (if it is available in your area) you must be connected to the internet.

Are there any fees to use hoopla?

No, hoopla is a free service to patrons like yourself, provided by Sandusky Library.

Are there ads while I enjoy content on hoopla?

No, hoopla has no ads or commercials while viewing or listening to content.

How often does hoopla get new content?

The short answer is weekly, but we are constantly working with studios and publishers to add content to build hoopla.

How can I view My Titles after I borrow them?

My Titles are located on the Hoopla homepage at the top.

Have a question? Call us!
Phone: 419-625-3834

Book-A-Librarian

Want to know more about computers, eReaders, web applications, or anything tech-related?
The Book-A-Librarian service offers you a FREE 30-minute appointment with an expert.

Call to make an appointment.

Stream Music, Movies, eBooks, Audiobooks, Comic Books, & TV shows

sandusky library

Quick Start Guide

hoopla™

Works with...

laptop or computer, smartphone or tablet (iOS 6 and via select Android devices)

114 West Adams Street | Sandusky, OH 44870
419-625-3834 | www.sanduskylib.org

hoopla™

Internet required!

Movie and TV content = 3 days
Music albums = 7 days
Audiobooks and ebooks= 21 days

Free music, movies, and more!

How can I sign up?

1 Accessing hoopla via tablet or phone

To access hoopla on your mobile device, you will need to first download the FREE hoopla digital app from the App Store on your Android or iOS device.

Search for "hoopla digital" to find and download the app.

Accessing hoopla via internet browser

To access hoopla on your laptop or computer within an internet browser click on the hoopla digital graphic link on Sandusky Library's homepage.

2 Once you have downloaded the app to your device(s) and/or clicked on the hoopla digital link on our website (Sandusky Library) you will be directed to the Hoopla site.
Click on Log In, located in the top right corner.

Log In

Click Sign Up Now. **Sign Up Now**

Choose a Library.
Select Sandusky Library. If it does not come up, search for it by typing it into the space provided.

Click Continue.

3 Creating a New Account

Complete the form and then click Sign Up Now.

Account Information

Email Address

Re-Type Email Address

Create a password

Re-enter password

enter your library card number

enter your library card PIN

Once enrolled with hoopla, you may access "Settings" to change your consents.

info@hoopladigital.com
Postal Address:
United States - 6950 Hall Street :: Holland, Ohio 43528
Canada - 705 Progress Ave :: Unit 56 :: Toronto, Ontario M1H 2X1

By signing up for hoopla, you are agreeing to our terms and conditions and our privacy policy.
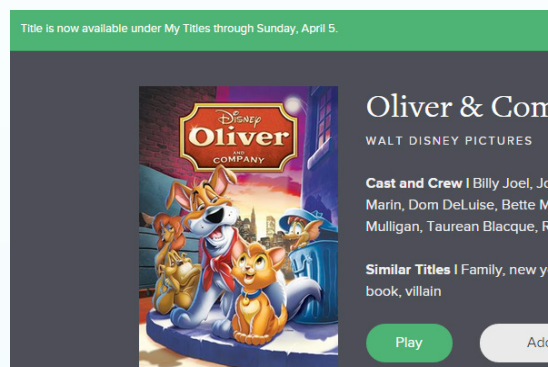
Sign Up Now

4 Start Borrowing

Start browsing by clicking on the hoopla logo to return to the homepage.

Once you have found a title you want to borrow, click on it and then click Borrow.

Oliver & Company
WALT DISNEY PICTURES   ENGLISH   CC

Cast and Crew | Billy Joel, Joey Lawrence, Robert Lo
Marin, Dom DeLuise, Bette Midler, Natalie Gregory, R
Mulligan, Taurean Blacque, Roscoe Lee Browne, Geo

Similar Titles | Family, new york, animation, dogs, cat
book, villain

Borrow   Add to Favorites

G   73 MIN.   1988

Your return/expiration date will appear under the title in green. Click Play to view your selected title.

Title is now available under My Titles through Sunday, April 5.

Oliver & Com
WALT DISNEY PICTURES

Cast and Crew | Billy Joel, Joe
Marin, Dom DeLuise, Bette Mi
Mulligan, Taurean Blacque, Ro

Similar Titles | Family, new yo
book, villain

Play   Add

5 Install Plugin

This window below will pop up the first time you use hoopla. Press Install Plugin.

Missing Plugin

Hoopla requires the Widevine Media Optimizer browser plugin to view video content.

Install Plugin   Not Now

Click Install Now! and follow the prompt to complete the installation.

Widevine Media Optimizer

The Widevine Media Optimizer is a browser plugin designed for the viewing of premium video content.

The Widevine plugin is commonly used by premium content providers. Please contact your content provider for additional information or support.

At this time there is no plugin available for Linux, ChromeOS or Opera.

Need Help

Install Now!

It's free and installs in seconds
System requirements:
- PC: Windows XP or later
- Mac: Intel Mac OS X 10.6 or later
Supported Browsers
- Chrome
- Firefox
- Internet Explorer
- Safari (Mac)